



 **Maryland**  
DEPARTMENT OF LABOR

# VETERAN Services

## Did you Serve in the Armed Forces?

You are a veteran if you are a former military service member or a National Guard Member or Reservist who served on active military duty. Your character, training, and skills are valued by businesses.

## Priority of Service at Maryland's American Job Centers

This means that veterans and eligible spouses, who meet the eligibility requirement, will be given access to employment, training, and placement services at an earlier time or before persons who are not eligible for Priority of Service.

## What Services are Available?

Examples of specific programs and services available include:

**Maryland's Commitment to Veterans (MCV)** (1-800-273-8255, 24 hours a day, 7 days a week) is a program under the Maryland Department of Health. MCV assists veterans and their families with coordinating behavioral health services, including mental health and substance use disorder, with either the VA or Department of Health.

**Maryland Higher Education Commission** serves as a State Approving Agency (SAA) for the Department of Veterans Affairs to grant approval for post-secondary institutions and training establishments accepting G.I. Bill education benefits for a veteran, reservist, and/or dependent enrolled in their institutions.

**Maryland Department of Housing and Community Development (DHCD)** works with partners to finance housing opportunities and revitalize places for Maryland citizens to live, work, and prosper. DHCD's Maryland Mortgage Program offers a variety of loans with great rates and generous down payment and settlement cost assistance for veterans and military families.

**The Warriors to Work** program provides career guidance and support services to Wounded Warriors interested in transitioning to the civilian workforce. An individual's skills and experience are matched to the needs of hiring managers. These services are also open to registered family members and caregivers.

**Helmets to Hardhats** program connects men and women from the Armed Forces with quality career opportunities in the construction industry. Maryland Department of Labor works in partnership with the Department of Veterans Affairs providing services facilitating transition to employment.

**Troops to Energy Jobs** is designed to help veterans make a successful move to a rewarding career in the energy industry.

**The Work Opportunity Tax Credit (WOTC)** is a Federal tax credit available to employers who hire veterans and individuals from other eligible target groups with significant barriers to employment.

**The Maryland Department of Veterans Affairs** is a State Government Executive Department with a service mission to assist veterans, active duty service members, their families and dependents, in securing benefits earned through military service. Under the Department of Veterans Affairs are five major programs: *the Veterans Cemetery and Memorial Program; Charlotte Hall Veterans Home; the Veterans Service and Benefits Program; Outreach and Advocacy Program; and the Maryland Veterans Trust.*

**The Military Personnel and Veteran-Owned Small Business Loan Program** is administered by the Maryland Department of Commerce in consultation with the Maryland Department of Veterans Affairs. The program provides no-interest loans to members called to active duty, Military reservists, National Guard, service-disabled veterans, and businesses which employ or are owned by such persons.

## ONE-ON-ONE ASSISTANCE

### Veterans' Services at Maryland's American Job Centers

American Job Centers offer a variety of services to assist veterans, transitioning military personnel, and other qualified individuals. Veterans and other eligible persons may also receive one-on-one assistance. Local Veterans Employment Representatives (LVERs) develop hiring opportunities within the local areas by contacting businesses, Federal agencies and contractors, and employer associations to encourage the hiring and advancement of qualified veterans. Disabled Veterans' Outreach Program (DVOP) staff provide specialized intensive employment assistance to eligible veterans who have special employment and training needs. The DVOPs assist individuals to overcome barriers that prevent them from gaining meaningful employment. DVOPs apply a case management approach and access a broad network of providers and resources to assist eligible veterans with their employment goals.

A list of American Job Centers can be found on side two of this flyer and is on MD Labor's website at [labor.maryland.gov/employment/veteranservices.shtml](http://labor.maryland.gov/employment/veteranservices.shtml)



**CONTACT YOUR LOCAL AMERICAN JOB CENTER**  
for employment and training opportunities,  
including vocational guidance and referral to supportive services.

**ANNE ARUNDEL COUNTY**

Anne Arundel County Career Center  
613 Global Way  
Linthicum, MD 21090  
Ph: 410-424-3240 / Fax: 410-508-2002

Fort Meade Outreach Center  
(For Military and Spouses)  
Building 4432  
Fort Meade, MD 20755  
Ph: 410-674-5240 / Fax: 410-672-3543

Business Solution Center (BWI)  
BWI Thurgood Marshall International  
Airport  
P.O. Box 46024  
BWI Airport, MD 21240  
Ph: 410-684-6838

**BALTIMORE CITY**

Eastside One-Stop Career Center  
3001 E. Madison Street  
Baltimore, MD 21205  
Ph: 410-396-9030 / Fax: 410-396-4063

Northwest One-Stop Career Center  
(home of the Re-entry Center)  
Mondawmin Mall-Suite 302  
2401 Liberty Heights Avenue  
Baltimore, MD 21215  
Ph: 410-396-7873 / Fax: 410-523-0970

**BALTIMORE COUNTY**

Baltimore County Workforce  
Development Center at Eastpoint  
7930 Eastern Avenue  
Baltimore, MD 21224  
Ph: 410-288-9050 / Fax: 410-288-9260

Baltimore County Workforce  
Development Center at Liberty Center  
3637 Offutt Road  
Randallstown, MD 21133  
Ph: 410-887-8912 / Fax: 410-496-3136

Baltimore County Workforce  
Development Center at Hunt Valley  
11101 McCormick Road, Suite 102  
Hunt Valley, MD 21031  
Ph: 410-887-7940 / Fax: 410-329-1317

**CARROLL COUNTY**

Carroll County Workforce Development  
224 N. Center Street  
Westminster, MD 21157  
Ph: 410-386-2820 / Fax: 410-876-2977

**FREDERICK COUNTY**

Frederick County American Job Center  
200 Monroe Ave., Ste. 1  
Frederick, MD 21701  
Ph: 301-600-2255 / Fax: 301-600-2906

**HOWARD COUNTY**

Columbia Workforce Center  
7161 Columbia Gateway Drive, Suite D  
Columbia, MD 21046  
Ph: 410-290-2600 / Fax: 410-312-0834

**LOWER SHORE**

SOMERSET, WICOMICO,  
WORCESTER COUNTIES  
Lower Shore American Job Center  
31901 Tri-County Way, Suite 111  
Salisbury, MD 21804  
Ph: 410-341-6515 / Fax: 410-341-3735

**MONTGOMERY COUNTY**

WorkSource Montgomery  
American Job Center  
11510 Georgia Avenue  
Wheaton, MD 20902  
Ph: 301-929-4350 / Fax: 301-929-4383

WorkSource Germantown  
American Job Center  
12900 Middlebrook Road  
Germantown, MD 20874  
Ph: 240-406-5485 / Fax: 301-685-5569

**PRINCE GEORGE'S COUNTY**

American Job Center - Largo  
1801 McCormick Drive, Suite 120  
Largo, MD 20774  
Ph: 301-618-8425 / Fax: 301-386-5533

American Job Center - National Harbor  
6800 Oxon Hill Road, Suite 298  
National Harbor, MD 20745  
Ph: 301-968-1658

**SOUTHERN MARYLAND**

CALVERT COUNTY  
Southern MD JobSource  
District Court Building, 1<sup>st</sup> Floor,  
Suite 1900  
Prince Frederick, MD 20678  
Ph: 443-550-6728

CHARLES COUNTY  
Southern MD JobSource  
175 Post Office Road  
Waldorf, MD 20602  
Ph: 301-645-8712 / Fax: 301-645-8713

SAINT MARY'S COUNTY  
Southern MD JobSource  
21795-F N. Shangri-La Drive  
Lexington Park, MD 20653  
Ph: 301-844-6404 / Fax: 240-237-8384

**SUSQUEHANNA REGION**

CECIL COUNTY  
Susquehanna Workforce Center - Elkton  
1275 West Pulaski Hwy  
Elkton, MD 21921  
Ph: 410-996-0550 / Fax: 410-996-0555

HARFORD COUNTY  
Susquehanna Workforce Center -  
Bel Air  
Mary Risteau Building  
2 South Bond Street, Suite 204  
Bel Air, MD 21014  
Ph: 410-836-4603 / Fax: 410-836-4640

Susquehanna Workforce Center -  
Swan Creek  
2021-D Pulaski Highway  
Havre de Grace, MD 21078  
Ph: 410-272-5400 / 443-327-8763

**UPPER SHORE**

CAROLINE COUNTY  
American Job Center-Denton  
300 Market Street, Suite 201  
P.O. Box 400  
Denton, MD 21629  
Ph: 410-819-4549 / Fax: 410-819-4503

DORCHESTER COUNTY  
American Job Center-Cambridge  
627A Race Street  
Cambridge, MD 21613  
Ph: 410-901-4250 / Fax: 410-221-1817

KENT COUNTY  
American Job Center - Chestertown  
115A S. Lynchburg Street  
Chestertown, MD 21620  
Ph: 410-778-3525 / Fax: 410-778-3527

QUEEN ANNE'S COUNTY  
American Job Center - Centreville  
125 Comet Drive  
Centreville, MD 21617  
Ph: 410-758-8044 / Fax: 410-758-8113

TALBOT COUNTY  
American Job Center - Easton  
301 Bay Street, Suite 301  
Easton, MD 21601  
Ph: 410-822-3030 / Fax: 410-820-9966

**WESTERN MARYLAND**

ALLEGANY COUNTY  
Allegany County American Job Center  
McMullen Building  
138 Baltimore Street, Suite 102  
Cumberland, MD 21502  
Ph: 301-777-1221 / Fax: 301-784-1702

GARRETT COUNTY  
Garrett County American Job Center-  
Western Maryland Consortium  
23789 Garrett Highway  
McHenry, MD 21541  
Ph: 301-334-8136 / Fax: 301-359-0324

WASHINGTON COUNTY  
Washington County American Job  
Center  
14 N. Potomac Street, Suite 100  
Hagerstown, MD 21740  
Ph: 301-393-8200 / Fax: 301-791-4673

*Maryland's American Job Center System  
Reasonable Accommodations Statement &  
Publications with Phone Numbers | Approved  
by OFP - April 18, 2016; May 21, 2018*

Maryland's American Job Center system, a proud  
partner of the American Job Center network, is an  
equal opportunity employer/program committed to  
diversity in the workplace. We do not discriminate  
on the basis of race, religion, color, sex, age, sexual  
orientation, national origin, or disability. Please  
contact a local American Job Center to make  
arrangements for auxiliary aids, interpreter services,  
and reasonable accommodations

El sistema de Centros de Trabajo Estadounidenses de  
Maryland, un orgulloso socio de la red de Centros de  
Trabajo Estadounidenses, es un empleador/programa  
que ofrece igualdad de oportunidades y está compro-  
metido con la diversidad en el lugar de trabajo. No  
discriminamos por motivos de raza, religión, color,  
sexo, edad, orientación sexual, origen nacional o dis-  
capacidad. Comuníquese con un Centro de Trabajo  
Estadounidense para coordinar ayudas auxiliares,  
servicios de intérprete y adaptaciones razonables

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Workforce Exchange  
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mwejobs.maryland.gov

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rev. 10/2023



for program funding details in  
compliance with the Stevens  
Amendment, scan the QR code  
on your mobile device.

labor.maryland.gov