

April 21, 2015, 1:00 – 3:00pm
Howard County Library, Miller Branch, 9421 Frederick, Rd, Ellicott City, MD 21042

DLLR WIOA Implementation: American Job Center (AJC) Operations and Partnerships Work Group

1. Welcome and Introductions
2. The charge for the AJC workgroup
3. WIOA highlights
4. An example of a collaborative effort: Frederick WIA
5. Review of the tentative Committees of the Workgroup
 - 1) Engaging partners and improving customer flow within career services (including how to better serve Unemployment Insurance claimants and hardest to serve customers).
 - 2) Improving the use of technology in the AJCs (emerging technology for all populations)
 - 3) Developing Memorandums of Understanding (MOU) and Resource Sharing Agreements (RSA), including sharing the infrastructure expenses
 - 4) Staff training needs and opportunities during the transition to WIOA, including development of relevant board member fact sheets
 - 5) The Maryland State List of Occupational Training Providers list
6. Breakout into preferred committee. Workshop goal: identify “Ideal State,” and select facilitator and recorder volunteers.
7. Reconvene. Report the identified ideal state of each committee. Review workgroup schedule.

Thank you for your thoughts and ideas